



It's what we stand for:

'No Loopholes'TM
GUARANTEE

We've got you covered!

*We want you to be **100% satisfied** with your investment in our workmanship, products and materials.*

If, within 2 years of the date of installation, you are not completely satisfied with the performance of your home comfort system, our service, or our people and we cannot make it Right for you, then we will gladly remove the system and return your original investment...

with 'No Loopholes'TM - guaranteed!"



It's who we are:

'No Hassles'TM
GUARANTEE

*If your system breaks down during
the first 2 years and leaves you
without heating or cooling,
we guarantee to repair your equipment
within 24 hours of the time you call us
or we will give you
\$1000 for your inconvenience.*



It's all about 'peace of mind':

'Just Right'TM
GUARANTEE

*Not too hot, not too cold...
that's our commitment to you.*

*We guarantee that the system we install in your home
will heat and cool your home to it's engineered
specifications for a full five years.*

*We guarantee a temperature variance of no greater
than 2 degrees Celsius at the thermostat.*

*If the system does not achieve the temperature you
desire, we will make any modifications - up to and
including - **replacement of the system at
no charge.**"*



It's in our client's best interest:

**'We
Respect You'TM
GUARANTEE**

We believe our installation technicians to be the best in skill, customer service, and overall workmanship.

We promise that while our installers are in your home, they will respect your property, protect it from damage and leave their work area as neat as they found it. You can expect to be treated courteously, with all of your questions answered. Protective floor savers will be worn and drop cloths utilized to protect your floor from debris and damage.

If we should fail to meet these promises, you will receive our full 5 year System Check-Up Package.



It's the 'Right Way':

'Right Choice'TM
GUARANTEE

Your choice is the 'Right Choice'TM.

*If the compressor in your air-conditioner fails in the first **5 years** after installation, we will replace your entire unit and provide you with another **5 year 'Right Choice'TM Guarantee.***

*If the heat exchanger in your furnace fails within **10 years** after purchase, we will replace your entire unit and provide you with another **10 year 'Right Choice'TM Guarantee***

...it's that easy!